

Key takeaways from the Provider Survey Results

- 86% of CCI and 75% of CPA were at least “somewhat” comfortable with only 14% of CCI’s and 25% of CPA’s not being at all comfortable with their readiness for RCCL to resume visits.
- At least 2/3 of CPAs and CCI were implementing at least two of the recommended safety procedures (social distancing, masks for staff and residents, taking temperatures) and only 2 CCI and 8 CPA’s had not implemented any of the measures. The majority of those seemed to be due to conducting all visits virtually and teleworking and therefore not needing to implement the procedures.
- 100% of CCIs and 90% of CPA indicated they have the necessary PPE available for their staff if it were required for RCCL to resume visits. However, the difficulty of securing the supplies and the ability to maintain on an ongoing basis was mentioned by many as a concern.
- 83% of CCIs and 70% of CPAs indicated that if the safety procedures of social distancing, masks for staff and residents, and taking temperatures of staff prior to each shift were required for RCCL Surveyors to resume site visits, their agency would be ready to accommodate RCCL staff for site visits beginning August 1, 2020?
- 92% of the CCIs and 86% of the CPA indicated they could accommodate at least one state representative while maintaining social distancing and 53% of those CCI and 44% of those CPAs thought they could accommodate 1-2 state representatives. More than half thought Coordinated visits should be temporarily suspended.